Social Context & Problem

Local healthcare in hospitals and in the community have been ramped up rapidly in the last few years rapidly. The range of social and healthcare support services available for the public to tap on in the community to enable aging in place has exploded correspondingly. However, navigating and accessing these services can be challenging especially for patients and caregivers who are unfamiliar with services available during stressful times. Many are dependent on hospital care staff, information booths and social/healthcare service providers for identification of needs and service referral.

Objectives & Scope

We are seeking innovative solutions or mobile applications that can educate, empower and enable independent and meaningful navigation of the healthcare-social service space for the elderly and their caregivers or families. Such a solution could include, but is not limited to the following features:

1) *Simple checklist to identify health and/or social and personal supportive service needs;*
2) *Level 1 and 2 information database of health and/or social and personal supportive services in the local context;*
3) *First level needs-service matching with basic information on fees, contact details, etc.;*
4) *Enable basic communication via messaging technology between service providers and elderly/caregivers;*
5) *Other features or solutions that achieve the objectives set out above*

This is a joint initiative of HNF and Singtel Future Makers Programme, where relevant start-ups or solution providers will be provided a grant of up to S$20k, and be part of a 4-month capacity building and acceleration programme to develop and refine their plans, products and strategy. At HNF's discretion, HNF may provide an additional co-funding to the Singtel Future Makers grant of up to $10k for suitable solutions. The programme will also enable collaboration and engagement with the relevant community partners like HNF, with mentors and coaches who are part of the Singtel Future Makers Programme.